

Global Members Committee (GMC) Member and European World Regional Board (EWRB) Chair

Role Description

Background

We are the Royal Institution of Chartered Surveyors (RICS), a leading professional body working in the public interest to advance knowledge, uphold standards, and inspire current and future professionals. Our members help to create and protect built and natural environments that are sustainable, resilient and inclusive for all.

At RICS our people work inclusively with our members, collaborating to support them in their practice and build connections. We set qualifications and independently regulate chartered professionals and firms, building trust and confidence with clients and consumers. With a heritage of over 150 years, RICS sets the standard for over 130,000 members and candidates operating in the development and management of land, real estate, construction and infrastructure across more than 140 countries globally.

Our trusted data and insight guides decision makers and governments helping to shape public policy, deliver positive societal change and provide a foundation for confident markets. Our members influence the quality of lives, underpin societies and drive economies. Everything we do supports our current and future membership to uphold, advance and inspire professionalism for the benefit of society.

This dual role, as the Chair of the EWRB, reports into the GMC as a member of the GMC.

GMC

The main purposes of the GMC are to consider and recommend regional business plans developed by WRBs for approval by RICS Board (as part of the overall business plan), champion the delivery and ensure the quality and consistency of member services, experience, engagement and value and act as a conduit between RICS members, WRBs and RICS Board.

The GMC reports to the RICS Board and takes oversight of the five World Regional Boards (UK & Ireland, Americas, Asia Pacific, Europe, Middle East & Africa) who report into the GMC.

The GMC, currently, comprises the following members:

- Douglas McCormick, GMC Chair (who is also a member of the RICS Board)
- Simon Prichard, UK& Ireland WRB Chair
- Christopher Smith, Americas WRB Chair

- Eric Cheah, Asia Pacific WRB Chair
- Susanne Eickermann-Riepe, Europe WRB Chair
- Haroon Niazi, Middle East and Africa WRB Chair

Douglas McCormick has recently been appointed as the permanent Chair of GMC. A Fellow of RICS and Fellow and Non-Executive Director of the Institute of Collaborative Working, Douglas brings a wealth of experience in construction and infrastructure sectors.

The main duties of GMC are to:

- Ensure high quality and consistent member engagement across all world regions.
- Agree the regional business plans submitted by the WRBs.
- Oversee the provision of membership benefits, and develop, recommend and implement programs for member recruitment and retention.
- Make recommendations to the RICS Board on proposals related to membership and member services.

EWRB

The main purpose of WRBs is to deliver the agreed RICS strategy at world regional level by overseeing plans and allocating resources to the nations within that region. The EWRB will report into the GMC.

The EWRB, currently comprises the following members:

- Jens Böhnlein MRICS, DACH
- Adamantia Phoca, MRICS, Greece/Cyprus
- Plamen Bachev, MRICS, Central Eastern Europe (CEE)
- Javier Ochoa, MRICS, Iberia
- Massimiliano Pulice, MRICS, Italy
- Warwick Kendrik, MRICS, Nordics
- Fabrice Léger, FRICS, France
- Joël Scherrenberg MRICS, Benelux

The main duties of the EWRB are:

- To maintain a close advisory partnership with the RICS Executive and provide advice on business strategy, market insight and specific knowledge on key topics/ industry trends.
- Active engagement with members and non-member stakeholders.
- To provide membership benefits, develop, recommend and implement programs for member recruitment and retention within the European market..
- Accountability for developing and supporting the delivery of the market plans and budget.
- Provide thought leadership and insight on potential market opportunities and risks.
- Ensuring clear and transparent communications with National or Regional Advisory Boards and act as regional ambassador for RICS.
- To raise the profile of RICS regionally and identify potential partners, key accounts and local stakeholders.
- Oversee and guide regional and country boards in accordance with RICS corporate objectives and the local European business plan.
- Monitor and report on the effectiveness of RICS' membership communication strategy in the European market.

Role

The GMC Member/EWRB Chair is a non-executive position appointed from within RICS' membership.

The primary responsibilities of this role are to:

- Be a member of the GMC and support GMC in its responsibilities/duties.
- Chair and provide leadership to the EWRB whilst ensuring that the EWRB fulfils its duties in accordance with its terms of reference.
- Provide leadership for the EWRB in the planning and coordination of the EWRB's work, and exercising control over the smooth running of the EWRB's meetings.

The main objectives for the dual role are to:

- Contribute actively to the work of the GMC and participate in meetings of the GMC.
- Consider the regional business plans submitted by the EWRBs to GMC.
- Support GMC in overseeing the provision of membership benefits and implementing programs for member recruitment and retention.
- Support GMC in developing membership surveys, as necessary, to ensure that statistical data and information on the membership are maintained and RICS can recognise the types of resources needed to effectively support the membership.
- Make recommendations to GMC on market plans and proposals related to membership and member services.
- Champion RICS' membership communication strategies.
- Provide quarterly reports on the work of the EWRB to the GMC.

Person Specification

Part One: Knowledge and Experience

- Qualified RICS member with good non-executive and governance experience.
- Extensive knowledge of the built and natural environment, both internationally and regionally.
- High level understanding of the challenges of working in a membership organisation including the competing public trust interests of a professional and regulatory body as well as the interest of members and associated reputational risks.
- Experience across the Europe region, including knowledge and experience of working in different geographies.
- A comprehensive understanding of local market macroeconomics and industry trends
- Experience of engaging with RICS members and the ability to communicate effectively.
- Understanding of organisations which provide professional built environment services globally.

Part Two: Skills and abilities

- Confident leader with ability to intellectually challenge processes, influence and make effective decisions.
- Chairing skills along with excellent presentation, time keeping, communication and interpersonal skills.
- Ability to influence and engage with regional and other industry leaders.
- Ability to critically review reports and conduct evaluations.
- Ability to engage with and communicate effectively with members.

Part Three: Personal Style and Attributes

- High level of integrity and ethics.
- Fair with maturity of judgement.
- Resilient, engaging, team creator with open/transparent manner.
- Committed and willing to accept responsibility of the role.
- Passion for working with RICS and interest in enhancing the experience and satisfaction of members.

Accountability

The GMC Member/ EWRB Chair will be accountable to the GMC Chair.

Time Commitment

A commitment of approximately 20 days per annum (excluding travel) is expected from the GMC Member/EWRB Chair in order to perform their duties and will include but is not limited to: -

- Attending at least four GMC meetings a year. These will normally be held remotely due to the location of the World Regional Board Chairs who make up the membership of GMC or may be held in person at the RICS offices in London or Birmingham.
- Chairing at least four EWRB meetings a year.
- Liaising with external stakeholders within the region.
- Producing quarterly update reports for the GMC in consultation with relevant RICS team(s).
- Attending an annual appraisal with the GMC Chair.
- Conducting annual appraisals with the EWRB members.

Term of Appointment

The initial term of office for the role will be for a term of up to three years.

The successful candidate may be re-appointed for additional terms up to a maximum aggregate period of appointment of six years in accordance with the process set out in the RICS Global Appointments Model.

Expenses

All reasonable expenses incurred for attending in person meetings will be reimbursed in line with RICS expenses policy.