

# Conflict Avoidance Conference 2024


Promoting cooperation in construction




Conflict Avoidance Coalition

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#ConflictAvoidanceConference

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Welcome

John Fletcher  
RICS Executive Director for  
Dispute Resolution



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# Keynote address

Sir John Armitt  
Chair of the National Infrastructure Commission



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## The eye-watering impact of disputes and how to avoid them



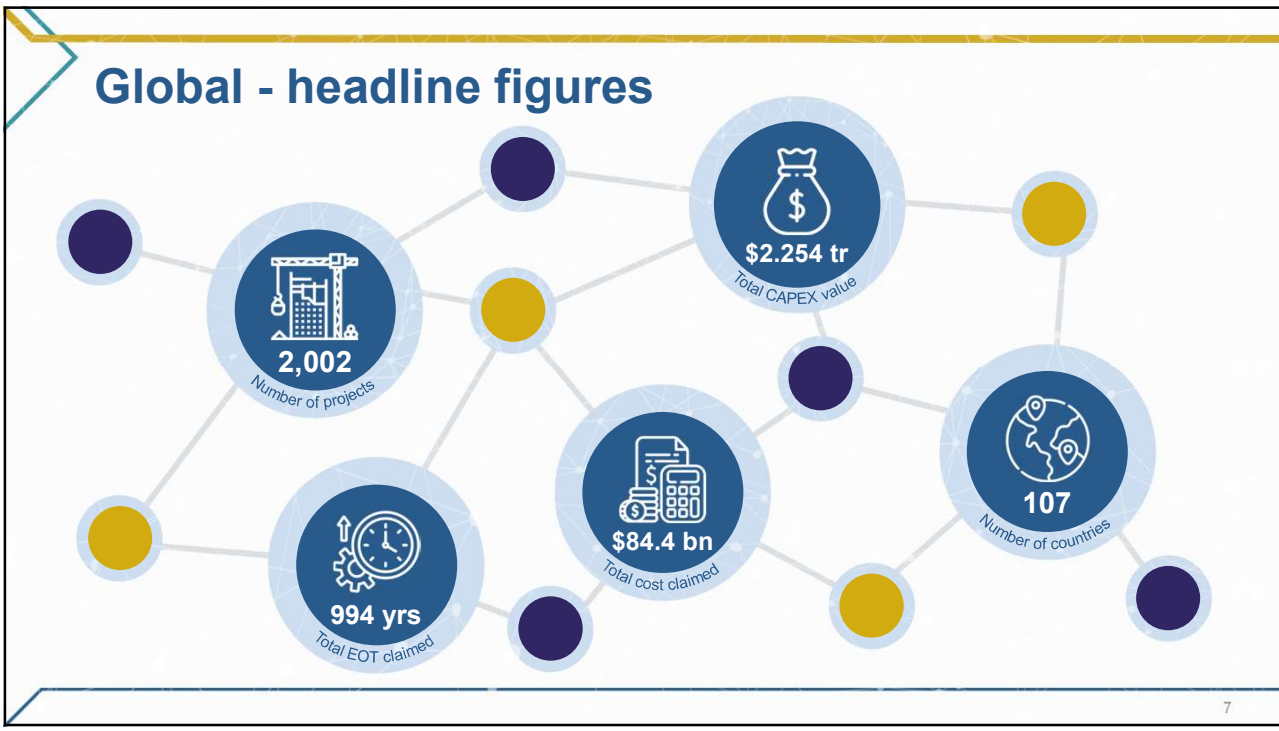
Tim Tapper  
Director - Contract Services  
Turner & Townsend



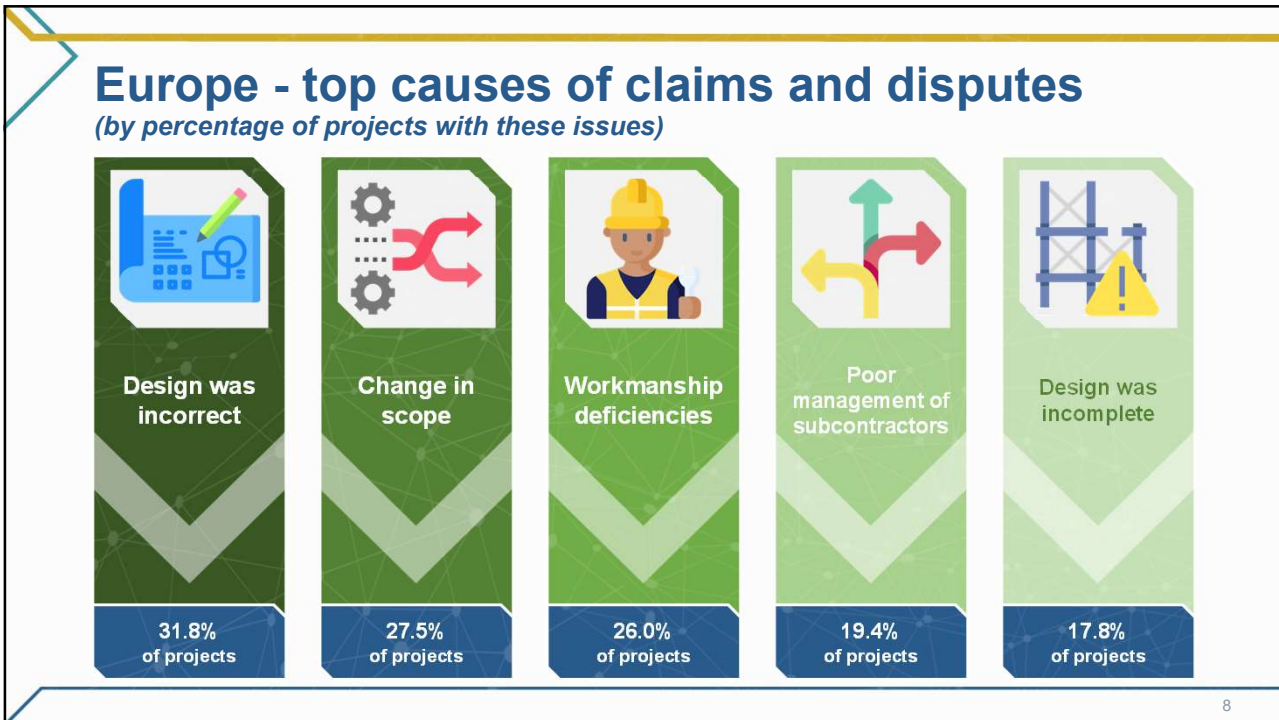
Peter Gillies  
Senior Consultant  
HKA



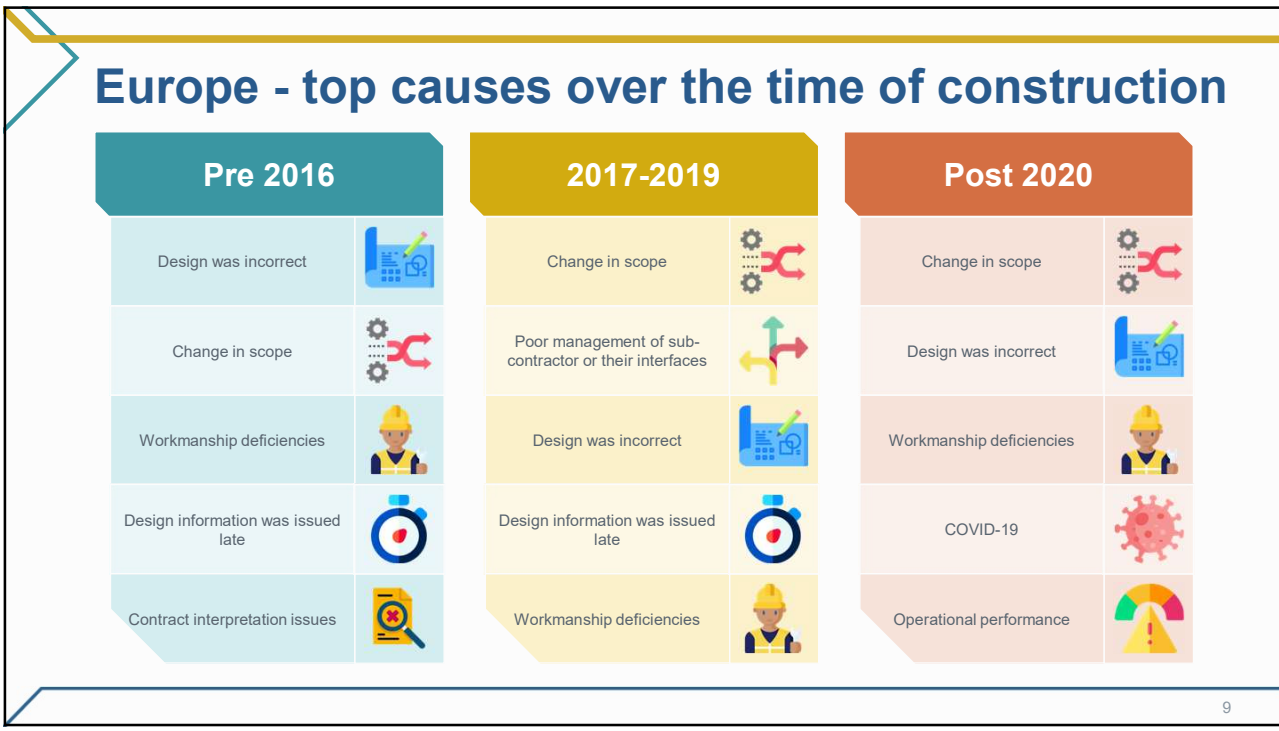
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## ISG firms set to go into administration

Departments scramble to deal with collapse of construction giant ISG

‘Extremely disappointed’: ISG clients scramble to complete projects

ISG collapse 'devastating' for construction industry



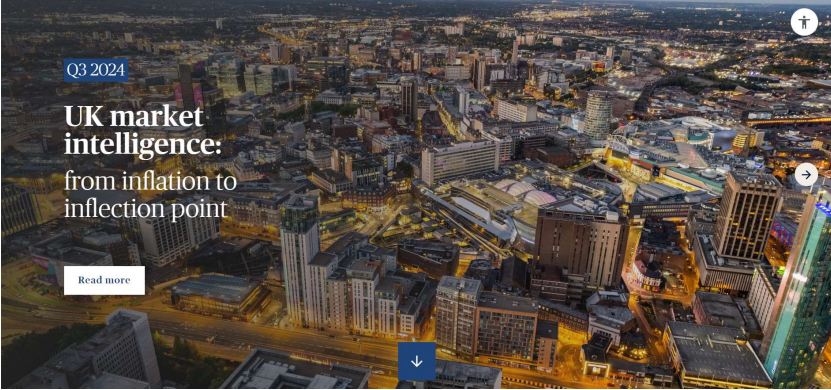
Architects take stock as full impact of ISG collapse emerges

Timeline: How ISG went from ‘wholly inaccurate’ claims about its financial health to ‘ISG has filed for administration’

ISG Construction enters administration: What caused the company’s downfall?

Construction firm ISG in administration in UK with around 2,400 redundancies

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**UK market intelligence:**  
from inflation to inflection point

Q3 2024


[Read more](#)

*“With the UK economy back in growth territory and a long-awaited interest rate cutting cycle potentially underway, business sentiment remains relatively positive - raising with it the prospect of an upswing in capital programmes.”*


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## Establishing conflict avoidance techniques and their practical application: The client’s perspective



Sue Barrett  
Head of Contracts & Procurement  
Houses of Parliament




Stephen Blakey  
Strategic Commercial Director  
Network Rail




Martin Burns  
Head of ADR Research & Development  
RICS

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## Refreshment break



Refreshment break



13:50 – 14:30

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## The art of persuasion: Encouraging industry to adopt collaborative working



Julie Forsyth  
Construction Law Partner: Gunnercooke LLP  
President: Society of Construction Arbitrators



Jeremy Glover  
Partner: Fenwick Elliott LLP  
President: Dispute Resolution Board Foundation



Ysella Jago  
Chair: Scottish Building Contracts Committee

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# The problems impacting the industry. How conflict avoidance measures can help



**Lisa Molloy**  
Commercial Director  
Seymour Civil Engineering



**Len Bunton**  
Chair  
Conflict Avoidance Coalition



**Liam Forry**  
Owner  
Forry Commercial Ltd



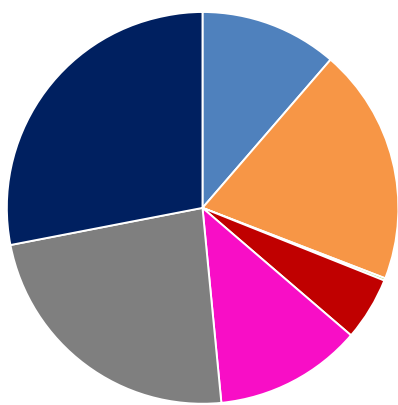
**Iain McIlwee**  
CEO  
Finish & Interiors Sector

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## Sector Size

Number of Construction Firms



Element	Firms	
	(nr)	%
Developers	45000	11%
Main Contractors /General Builders	77429	20%
Demolition	791	0%
Structure & Fabric	20812	5%
Civil	48367	12%
Fit-Out	93169	23%
MEP	111331	28%
<b>Total</b>	<b>396899</b>	<b>100%</b>

Data based upon the Office of National Statistics Annual Construction Statistics Report Dated 28 November 2023 (based on trading year 2022 results).

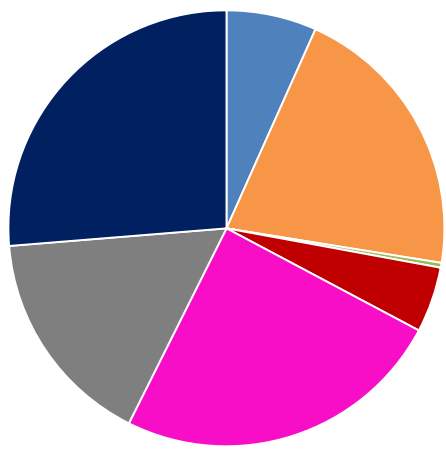
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Sector Size

Number of Construction Employees



Element	Employees	
	(nr 000s)	%
Developers	109.4	7%
Main Contractors /General Builders	339.2	21%
Demolition	5.9	0%
Structure & Fabric	79.5	5%
Civil	400.6	25%
Fit-Out	265.9	16%
MEP	428.5	26%
<b>Total</b>	<b>1629</b>	<b>100%</b>

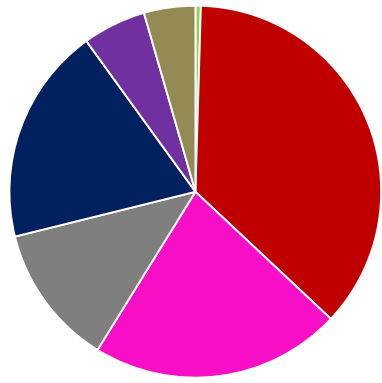
Data based upon the Office of National Statistics Annual Construction Statistics Report Dated 28 November 2023 (based on trading year 2022 results).

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Sector Size

Value of Work by Trade



Element	£	
	(Billion)	%
Demolition	0.974	0.47%
Structure & Fabric	75.28	36.53%
Civil	44.94	21.81%
Fit-Out	25.37	12.31%
MEP	38.93	18.89%
Specialist	11.38	5.52%
Other Construction Activities	9.18	4.46%
<b>Total</b>	<b>206.05</b>	<b>100.00%</b>

Data based upon the Office of National Statistics Annual Construction Statistics Report Dated 28 November 2023 (based on trading year 2022 results).


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## The Coalition

-  Over 70 organisations involved
-  Sectors include – health, education, commercial, nuclear, power, water, offshore, FE etc.
-  Meets monthly to update on progress
-  Purpose is to promote awareness, commitment and implementation

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## Latest developments

CAP forms part of the Government Construction Playbook

The result is all publicly funded projects should adopt appropriate CAP provisions as a standard clause in all public works contracts.

CAP is embedded into some key strategic frameworks - such as

- Network Rail
- Transport for London
- London Boroughs

The Coalition is engaging with organisations who are Silver [6] and Gold [9] Partners to work with them to develop CAP in their organisations and promote to supply chains.

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# How to be a Conflict Resolution Specialist: Real life accounts



Matt Molloy  
Director - MCMS Limited  
Chair - CIC ADR Management Board



Raj Sohal  
Head of DRS Education  
RICS



Franco Mastrandrea  
Partner  
HKA

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# Thank you



Sign the pledge: [rics.org/capledge](https://rics.org/capledge)  
E: [capledge@rics.org](mailto:capledge@rics.org)

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