



Dispute Resolution Service for the Built Environment

Oceania



rics.org/drsoceania



Introduction to RICS Dispute Resolution Service (DRS)

Alternative dispute resolution is becoming increasingly prevalent to property and construction in the Oceania region. Throughout the full real estate life cycle, whether in planning, construction, real estate development, or asset management, more and more professionals are getting involved in alternative dispute resolution (ADR).

RICS DRS provides a cost effective and professional service in areas such as adjudication, expert witness, expert determination and mediation. Our services facilitate alternative dispute resolution forms in a cost effective and timely manner, often within rigorous standards prescribed by regulation or legislation. DRS provides peace of mind knowing that our experts, mediators and adjudicators are recognised specialists in their field.

Professionals need the skills and competencies to help their businesses or their clients avoid disputes or get them resolved as quickly and inexpensively as possible. Acting as an **adjudicator** requires a solid understanding of a specialised area of law and the ability to manage the process. **Mediators** need to be authoritative and excellent communicators who can help parties reach a robust and practical commercial settlement. **Expert witnesses** need to be highly knowledgeable in their subject area and also understand their duties to the tribunals to whom they give evidence.

Our experts are bound by professional standards and codes of conducts that are used in over 140 countries around the world. RICS experts, as Chartered Surveyors™, are considered the leading experts in their field who work independently in the interests of all parties.

RICS Dispute Resolution Service is now active in twelve countries on five continents. Our services include:

- High quality training, qualifications and accreditation in dispute avoidance, resolution, representation and management
- Accredited panels of the best dispute resolution practitioners in the built environment, providing a professional, independent, and quality assured appointment system to stakeholders
- Advice and assistance to governments, judiciaries, property professionals and consumers on the development and provision of ADR services in land, property, construction and related sectors.



Why use RICS for Dispute Resolution Services?

Alternative dispute resolution is quicker and less expensive than going to court.

Alternative dispute resolution is a collective description for methods of resolving disputes without the need to go to court. RICS appoints professionals to deal with these disputes across a wide range of areas within the property and construction industry, including:

- Security of payment disputes, through adjudication
- Property valuation and measurement disputes
- Construction and contractual disputes
- Infrastructure and resources
- Retail tenancy disputes.

RICS DRS provides

- A cost effective service, backed by high ethical standards and training
- Qualified, independent, experts across all areas of property and construction
- Multi-tiered offering catering to individual and market needs.



How does RICS assure the quality of the Panel?

RICS is a self regulating body operating under Royal Charter. This ensures we consistently apply internationally recognised policies and safeguards; ensuring DRS panel members have both the dispute resolution skills and the professional knowledge and experience needed to provide an impartial and professional service.

- All RICS Panellists undergo rigorous training in dispute resolution techniques
- All RICS Panellists are required to undertake ethics training
- Panellists are required to maintain comprehensive Continuing Professional Development (CPD)
- RICS Panellists are subject to RICS international quality assurance and complaints mechanisms
- Panellists sign an Agreement to abide by the RICS Code of Conduct, and that they are committed to high ethical and professional standards.

For more information on our appointment services, training and fees please refer to rics.org/drsoceania



RICS Alternative Dispute Resolution Training

Our diverse programme of training courses, seminars and workshops, are designed to assist our clients navigate the intricacies of alternative dispute methods, and to train and upskill our panellists.

We can also deliver training at your place of work, tailored to your individual needs.

Introduction to security of payment legislation, the process of Adjudication

An intensive one day course providing an overview of security of payment legislation (state/country specific) and provides an in depth analysis of the object, application and the procedures for Adjudication.

Certificate in Adjudication

Adjudication, enshrined within security of payment legislation, allows for the quick ruling on disputed payment claims, allowing cash to flow down through the hierarchy of construction contracts.

Our training enables course participants to acquire a detailed understanding of the adjudication process under the security of payment legislation and to obtain a certificate in adjudication, which is one of the required steps for appointment as an adjudicator to the RICS DRS panel of adjudicators.

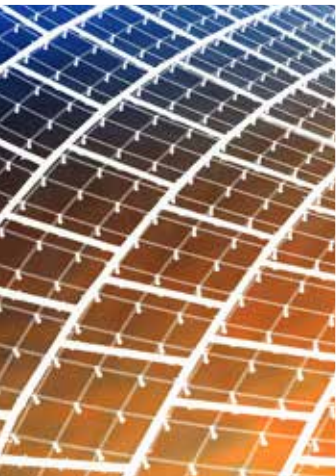
These training courses are designed to be relevant to the each state or country in which they are held. **RICS is an appointing body, for adjudicators, across Australia and New Zealand.**

Expert Witness Training and Accreditation

RICS DRS trains and accredits property and construction professionals as expert witnesses. The course and assessment covers law and practice, advanced report writing, expert witness meetings and court skills.

Accredited Mediator Training

This intensive five-day face-to-face course prepares you to mediate the most complex of disputes to the highest of standards and teaches negotiation skills in a practical setting.





Confidence through professional standards

RICS promotes and enforces the highest professional qualifications and standards in the development and management of land, real estate, construction and infrastructure. Our name promises the consistent delivery of standards – bringing confidence to the markets we serve.

We accredit 118,000 professionals and any individual or firm registered with RICS is subject to our quality assurance. Their expertise covers property, asset valuation and real estate management; the costing and leadership of construction projects; the development of infrastructure; and the management of natural resources, such as mining, farms and woodland. From environmental assessments and building controls to negotiating land rights in an emerging economy; if our members are involved the same professional standards and ethics apply.

We believe that standards underpin effective markets. With up to seventy per cent of the world's wealth bound up in land and real estate, our sector is vital to economic development, helping to support stable, sustainable investment and growth around the globe.

With offices covering the major political and financial centres of the world, our market presence means we are ideally placed to influence policy and embed professional standards. We work at a cross-governmental level, delivering international standards that will support a safe and vibrant marketplace in land, real estate, construction and infrastructure, for the benefit of all.

We are proud of our reputation and we guard it fiercely, so clients who work with an RICS professional can have confidence in the quality and ethics of the services they receive.

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